



BLUEWATER HEALTH

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Code of Conduct & CEEH Operational Group Charter

Purpose of this Code of Conduct & Charter

To create an environment where the Erie-St. Clair Local Health Integration Network (ESC LHIN), Bluewater Health, and the physicians of the Petrolia Community have an opportunity to express their views and opinions recognizing that health care systems should be managed through constructive debate and discussion while encouraging positive relationships and mutual respect. This will also create a commitment among the Erie-St. Clair Local Health Integration Network, Bluewater Health, and the physicians of the Petrolia Community to work together.

Vision

Exemplary Care for the Communities of Lambton County.

Mission

To ensure excellence in the quality of care, oversight of systems planning, human resource planning, use of health care resources, and the sustainability of primary and secondary care. Specifically we will work to ensure:

- Patient access to necessary services and quality outcomes
- Systems coordination and integration
- Organizational health

Purpose of the Tripartite Group

- To create a sustainable long term strategy for Health Human Resources for Petrolia and the surrounding communities.
- To build on the best practices and strengths at the CEEH site and to review any identified safety and quality concerns, and address any in a collaborative manner.
- To ensure the sound use of health care resources as we pursue these long term strategies.
- To collaboratively determine the most appropriate model and systems of care to meet the spectrum of care including primary care, urgent care, chronic disease management and emergency services in the geographic area.
- To work as partners in a joint effort in the pursuit of these goals.
- To produce rationales for our decisions and recommendations.
- To include the perspective of key stakeholders.
- To support the creation of appropriate contingency plans for unexpected events.

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Values

We value the following:

Respect for Diversity - within this group and our organizations, and within the broader community. We recognize and appreciate many types of diversity, including ideas, culture, language, and personal styles, and values.

Inclusion - resolution of complex issues requires that those who are affected or interested should be involved in some manner. Information that impacts operations and/or practice is to be shared broadly within the group.

Shared Responsibility - as colleagues and partners, all group members share in the responsibility for group processes and outcomes. We will discuss issues and freely share our views in the meetings, but when we make a decision, we will support that decision. We commit to sharing divergent opinions within the meeting rather than outside the meeting and/or the organization.

Collaboration - we achieve more by working together than we could on our own. We recognize our mutual interdependence, respect each other's mandates and goals, and work together to meet each others needs and those of the community as a whole.

Communication - we believe in and practice full sharing of information, as well as patience, and good listening and speaking skills. If the group is committed to agenda items and discussion preceded by briefing notes, project plans, etc, such material will be provided to all members in advance of meetings. We will use language that promotes dignity and respect for everyone.

Shared Learning - we will set goals and monitor and evaluate our performance. We will learn together and adapt as we go using evidence to inform our decisions and discussions. Objective, factual information such as agreed upon data, evidence and information pertaining to the issue will be used above subjective opinion in achieving shared learning.

Individual Participation and Member Roles

Members undertake to ensure that our participation is focused and effective, taking as much time as necessary (but as efficiently and effectively as possible) to express our views clearly. Emphasis is on listening to understand and trying to build on each other's comments to create a collective understanding of the issues and options available to us. Issues and opinions are to be supported by agreed upon evidence from the field. We will be focused on solutions. We will be prepared to speak to the issues that have been placed on the agenda in advance of the meeting.

General Protocols

1. Meetings must start and end on time. Speakers and agenda items must remain within specific time allocations.

