

Small Hospital Emergency Department Study Update

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February 24, 2009

Objectives

- Activities to date
- Upcoming activities
- Feedback
- Common Themes
- Next Steps

Activities to Date



Activities to Date

- Since the last Board meeting, ESC LHIN staff are continuing with our community engagement and developing further data requests
- Examples of the data requested include:
 - Admission to Acute Care from ED
 - Top 10 diagnosis of admission
 - Time of day of admission
 - Transfers from LTC
 - Top 10 dispositions of CTAS 1 & 2
 - Left without being seen
 - Other data sources for review: EMS, CCAC

Activities to Date (cont'd)

- ESC LHIN staff have been involved in consultations with groups such as:
 - Family Health Teams
 - EMS/Ambulance services
 - CCAC
 - Municipalities
- In each of the consultations, a series of standard questions have been created in order to capture themes, provide context, and enhance the conversation



Upcoming Activities



Upcoming Activities

- In the next month consultations are scheduled with groups such as:
 - Hospitals
 - Physicians
 - Advocacy Groups
 - Community Health Centres
 - Members of Provincial Parliament
 - Municipal Leaders
 - Community Leaders
- Public consultations are also being scheduled for March/April in two different formats:
 - Workshop discussion (limited participation)
 - Structured public meetings (open participation)



Feedback



Feedback Received

- Web site (over 600 surveys completed to-date)
- Emails received: 45
- Letters received: 17
- Phone calls received: 9
- Petitions received: 2
- Meetings hosted by other organizations
- Consultations hosted by the ESC LHIN



Web site

- To date, over 600 completed surveys have been received and reflect submissions from the following regions:
 - 48% from Wallaceburg
 - 25% from Petrolia
 - 15% from Sarnia/Lambton (excluding Petrolia)
 - 12% from Chatham-Kent (excluding Wallaceburg)
 - Less than 1% from Windsor/Essex



Web site (cont'd)

- The main themes of the responses are:
 - Patient transportation concerns
 - Travel time concerns
 - Data validity
 - Belief that this is a money issue
 - Anger with respect to the consequences of amalgamation
 - Availability of health care services for rural residents
 - Impact on wait times at other hospitals

Emails / Letters / Calls / Petitions Received to date

- Emails received to date: 45
- Letters received to date: 17
- Phone calls received to date: 9
- Petitions received from:
 - Mayor Hope (over 850 signatures)
 - Save our Sydenham Committee (over 5,000 signatures)
- Main themes include:
 - Validity of report and data
 - Patient safety
 - Access to care: transportation and hours of service
 - Impact to community

Lambton County Council Meeting February 7, 2009

- Presented to County Council and approximately 400 community members on the study. Other delegations included:
 - Charlotte's Task Force for Rural Health (requested presentation; received)
 - Petrolia Physicians (requested presentation; received today)
 - Ontario Health Coalition (requested presentation; not received)
 - Nurse from Sydenham Campus, Chatham-Kent Health Alliance
 - Charlotte Eleanor Englehart Hospital Foundation



Lambton County Council Meeting

February 7, 2009 (cont'd)

- Main themes of question or comments heard:
 - Concerns of impact of recommendations on patient safety and access to care
 - Concerns that Hay Group's report is biased and/or reflects inaccurate data



Wallaceburg Senior Citizens Club February 11, 2009

- Intended to be an ESC LHIN 101 presentation to the Wallaceburg Senior Citizens Club
- Save our Sydenham group arrived, presented a petition and asked questions about the ED Study
- Main themes we heard:
 - Concerns about the travel time to Chatham
 - Seniors access to care; overall patient safety
 - Impact of proposed changes on the community of Wallaceburg

Community Information Night Petrolia, February 17, 2009

- Main themes heard from the public:
 - Concerns related to transportation
 - Impact on EMS, OPP, volunteer firefighters
 - Impact on rural communities; concerns about inequalities in access
 - Economic impact to community
 - Concerns about possible loss of local physicians



Common Themes



Overall Common Themes

- Access to care
- Patient safety
- Lack of health care funding
- Report's credibility / bias
- Impact on other hospitals
- Impact on local community



Next Steps



Next Steps

- Consultation will continue and qualitative information aggregated
- Workshops are being developed and planned for Chatham-Kent and Windsor/Essex; invitation was extended to Warden Burns in Lambton (no response to date)
- Board education being planned, including sessions on: Local EMS, an Urgent Care Centre Case Study, Whaley Report and a follow-up with Dr. Dubinsky
- All 14 LHIN ED Leads to provide input through Dr. David Ng
- Data will be collected, sorted and interpreted



Questions?

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