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RESETTLEMENT PROGRAM A SUCCESS

Gerald and Rose are senior citizens and have been managing a number of health conditions. Several years ago, Rose was diagnosed with Alzheimer Disease and also received a knee operation. Her recovery was not completely successful and after managing significant pain and trouble walking, she recently underwent full knee-replacement surgery.

After several days of recovery in the hospital, Rose was not doing well. A normally docile and quiet woman, Rose was experiencing discomfort and delirium. For three days and three nights Rose barely ate or slept, and believed that she was going to die before having the opportunity to be sent home. She was so firm in this belief that she handed Gerald her wedding ring, and told him she believed she would die soon.

In the place of waiting for Long-Term Care, or an extended hospital stay, Rose was enrolled in the Resettlement program. The Resettlement Program is a collaboration between the Erie St. Clair Community Care Access Centre and local hospitals in Windsor/Essex that provides intense, short-term services in the home to create greater long-term independence for clients. After a 7-night trial of overnight personal support, all in-home services for the couple were stopped as their health improved and the care was no longer required.

"I cannot tell you what a godsend this program was. We would not be in the shape we are in today had it not been for this program. I cannot emphasize this enough. In our stay at different hospitals I see people waiting; these people could be waiting or recovering at home. This is where people do well; they need to be in their home," said Gerald.

"I can't thank you enough, thank you for everything this program has done for us, we are all just amazed and pleased," added Gerald.

Both Rose and Gerald have attended inpatient physiotherapy together and are doing extremely well.

The Resettlement Program is funded by the Erie St. Clair LHIN and is helping to reduce the number of patients at local hospitals waiting for a home in Long-Term Care or care in the community.

LHINs are the only organizations in Ontario that bring together health care partners from the following sectors – hospitals, community care, community support services, community mental health and addictions, community health centres and long-term care – to develop innovative, collaborative solutions leading to more timely access to high quality services for the residents of Ontario and Erie St. Clair. By supporting these important partnerships, LHINs are ensuring that Ontarians have access to an effective and efficient health care system that delivers improved health care results and a better patient experience.

*Names have been changed to maintain client confidentiality