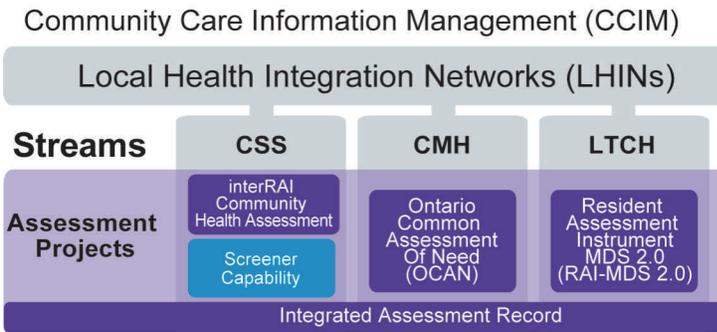


Presenting your First Edition

Welcome to *IN Progress*, our latest newsletter for keeping your LHIN community informed on CCIM common assessment tool implementation projects in your region. Following is a brief overview of CCIM assessment projects in Ontario.

Community Support Services Common Assessment Project (CSS CAP)

The CSS community is in the early stages of its interRAI Community Health Assessment (interRAI CHA) tool implementation. The interRAI CHA common assessment tool allows for standardized data collection over a wide range of community support services, to support evidence-based care and to improve program development.



Community Mental Health Common Assessment Project (CMH CAP)

Ontario's CMH community is in the process of implementing the Ontario Common Assessment of Need (OCAN), a tool that enables more informed decision making based on standardized information that is captured electronically.

Integrated Assessment Record (IAR)

This secure data repository will allow HSPs from various sectors to view existing assessment information within a client's continuing circle of care. The ability to view assessment information will support collaborative care planning and service delivery. Regardless of where a

person receives service, the health care provider will have the ability to view a snapshot or subset of the most valuable assessment information within the context of their services; as well as maintain access to the full assessment if required.

Long-term Care Homes Common Assessment Project (LTCH CAP)

Long-term care homes throughout the province have implemented the Resident Assessment Instrument – Minimum Data Set 2.0 (RAI-MDS 2.0). With RAI-MDS 2.0, residents can be assessed using a standardized, automated common assessment tool that provides consistent and detailed information, helping to enhance diagnosis and management of care needs.

Integrated Assessment Record

IAR ready for March launch in ESC

After working in partnership with the Integrated Assessment Record project team, Erie St. Clair is scheduled to transition to the full IAR solution in March 2011.

The ESC launch marks yet another milestone in enabling community care providers in the long-term care home, mental health and community support services sectors to securely view common assessment data electronically. A single view of a client's assessment history within the client's circle of care plays a key role in improving information management and enabling collaborative care planning.

The ESC move to the Provincial Solution follows the successful rollout of the

Doorways Project pilot in November 2010. This was led by the North East LHIN in partnership with the North West, Champlain and North Simcoe Muskoka LHINs.

Current assessment information being shared includes:

- Ontario Common Assessment of Need (OCAN) for outpatient community-based mental health programs
- The Resident Assessment Instrument-Mental Health (RAI-MH) used by hospitals for in-patient assessments

Future assessments will include the InterRAI CHA for community services agencies and the RAI-MDS 2.0 utilized by the long-term care patient community for residents.

Long-term Care Homes celebrate a milestone

All of Ontario's long-term care homes successfully completed their implementation milestones for the RAI-MDS 2.0. This could not have been achieved without the support and commitment of everyone within the sector – from front-line staff and administration within the homes, to executive and Ministry champions and sponsors.

Everyone has proven what can be accomplished by focusing on a common goal: improving the quality of life for residents throughout the province.

With the RAI-MDS 2.0 we now have a standardized assessment tool that will play an important role in improving resident outcomes, accountability and service delivery. Together we have set a standard for other common assessment projects.

Community Mental Health

OCAN generating conversations for Chatham-Kent

Chatham-Kent Health Alliance (CKHA) was among the first health service providers in the Erie St. Clair LHIN to participate in the CMH CAP Ontario Common Assessment of Need (OCAN) pilot. Now two years into the project, Paula Reaume-Zimmer, Program Director, Mental Health and Addictions Program and Emergency Services, says OCAN has delivered a number of benefits for intake workers and clients alike.

CKHA is a 300-bed community hospital system serving residents of Chatham-Kent, South Lambton and Walpole Island. Its Mental Health and Addictions Program services 3,145 consumers annually, providing in-house counseling and referrals.

Until OCAN came along, Paula says the program had been using an assessment tool that was developed in-house to accommodate the facility's online documentation system. When CKHA decided to engage in the OCAN pilot, the focus was on integrating OCAN into the existing

assessment model with the goal to eventually replace it. "Since ours was a 'home-grown' version, it was not standardized. That meant we couldn't compare assessments with our colleagues," she explains.

"We understood the implications of a standardized tool," she says. "We wanted to be involved at the beginning so we could find out how it would or would not fit with our inpatient reporting and continuum of care. Feedback has shown us that it's a valuable tool that allows us to gauge some patient outcomes."

Paula believes the self-assessment component has improved communications between intake workers and their consumers. "It adds value because it indicates when consumers and therapists are perceiving things in a common way, and when they're not. If they don't, they can then have a therapeutic conversation about why they see things differently."

With the rollout of the Integrated Assessment Record (IAR) in the ESC LHIN (see page 1), Paula says sharing assessments will be even easier. "The IAR will improve opportunities for us to view assessment forms from other community organizations, reduce the need for the patient to repeat their information, and provide historical information that is helpful in creating a current treatment plan."

Integrated Assessment Record

IAR selected for RAI-MDS 2.0 data feeds

The Performance Improvement and Compliance Branch (PICB) is focused on compliance transformation and the requirements for meeting the latest Long-term Care Quality Inspection Program (LQIP) processes. A key component of this initiative is the Integrated Assessment Record (IAR).

A CCIM initiative, the IAR is a data repository that enables HSPs within a client's circle of care to access common assessment data in a secure, accurate manner. Authorized users can log into the IAR from a computer to view and share assessment information from other long-homes, as well as from mental health and community support service HSPs.

PICB selected the IAR as the repository for RAI-MDS 2.0 information to support the new inspection process, as the Compliance Transformation Initiative requires access to up-to-date RAI-MDS 2.0 information. The IAR is the only system able to provide PICB with the most current data for immediate identification of high-risk residents for further review.

To meet the new compliance requirements, data feeds must be established between all long-term care homes and the IAR, which will in turn establish a feed to LQIP. This requires working with the homes' RAI-MDS 2.0 vendors to facilitate the transfer. The timeline for homes to meet legislated deadlines is December 31, 2011.

The IAR project team will be contacting homes in the near future to provide more detailed information on its role in the Compliance Transformation process, and to address any questions or concerns they may have. It will also be providing guidance and support in liaising with long-term care home vendors to establish the required data feeds; as well as developing a demonstration recording for posting on the CCIM website.

CCIM ASSESSMENTS IN BRIEF

► **CCIM is developing a Common Privacy Framework and Toolkit** to support the sharing of electronic assessment information across community care sectors. The framework will establish a minimum baseline of privacy practices to support health service providers (HSPs) in compliance with the Personal Health Information Privacy Act (PHIPA) and help to instill a level of trust among clients that their personal health information will remain secure, whenever and wherever they seek care. Working groups were formed in September to review and gather requirements for the framework in preparation for developing and reviewing the framework and toolkit.

► **The Community Support Services Common Assessment Project (CSS CAP)** is working with LHINs and HSPs throughout the sector by providing complete implementation support as well as information on software requirements and specifications regarding the interRAI CHA automated solution. LHINs and/or HSPs must engage a licensed interRAI CHA vendor to provide the software solution. CCIM provides the requirements and specifications for the automated interRAI CHA solution. Link to: <https://www.ccim.on.ca/CSS/CA/Private/Pages/Technology.aspx>.