

*Erie St.Clair*  
**LOCAL HEALTH INTEGRATION NETWORK**  
**RÉSEAU LOCAL D'INTÉGRATION DES SERVICES DE SANTÉ**  
*d'Érié St-Clair*

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# HealthCare Matters

## An Invitation to Participate "Be Part of the Solution"

The Erie St. Clair Local Health Integration Network is conducting a series of round table meetings across the area to discuss the health of the population and health care priorities. At the meetings, we will:

- Provide an introduction to the Erie St. Clair LHIN
- Present information on the health of the community and how health care services are used
- Discuss your health care concerns and health care priorities for the community

We will be hosting fifteen sessions across the LHIN, in various locations. Sessions will be offered in French in Pain Court and also in Windsor at Club Alouette to accommodate our Francophone residents. Hopefully you will be able to attend one of the sessions. Also, we would appreciate it if you could pass this information on to your friends and neighbours, and encourage them to attend as well.

All locations are accessible to persons with disabilities. Please let us know if you have any special needs.

If you have any questions or require additional information, please call us at 1-866-231-5446. For further information on the LHIN, please feel free to visit the website: [www.lhins.on.ca](http://www.lhins.on.ca).

We look forward to talking to you about health care matters in your community!

Community	Date/Time	Location
Forest	Monday May 29 2:00-4:00 pm	Forest Memorial Community Centre - Scout Hall 6276 Townsend Line
Grand Bend	Monday May 29 6:30-8:30 pm	Grand Bend Public School 15 Gill Road
Petrolia	Tuesday May 30 6:30-8:30 pm	Petrolia Lions Hall 451 Huggard Street
Tilbury	Wednesday May 31 2:00-4:00 pm	Knights of Columbus Hall 20 Dupuis Street
Amherstburg	Thursday June 1 2:00-4:00 pm	Knights of Columbus Hall 190 Richmond Street
Essex	Monday June 5 1:00-3:00 pm	Essex Retirees Social Club 32 Russell Street
Windsor	Monday June 5 6:30-8:30 pm	Hospice of Windsor 6038 Empress Street
Leamington	Tuesday June 6 6:30-8:30 pm	Leamington Kinsmen Recreation Complex 249 Sherk Street
Ridgetown	Thursday June 8 2:00-4:00 pm	Municipality of Chatham-Kent Ridgetown Office 45 Main Street E.
Chatham	Thursday June 8 6:30-8:30 pm	WISH Centre 177 King Street E.
Pain Court This session will be conducted in French	Monday June 12 1:00-3:00 pm	Pain Court Immaculate Conception Church Hall 24152 Winterline Rd.
Windsor This session will be conducted in French	Monday June 12 6:30-8:30 pm	Club Alouette de Windsor 2418 Central Avenue
Windsor	Tuesday June 13 1:00-3:00 pm	Hospice of Windsor 6038 Empress Street
Wallaceburg	Tuesday June 13 6:30-8:30 pm	Knights of Columbus Hall 800 Murray Street
Sarnia	Thursday June 15 6:30-8:30 pm	Strangway Community Centre 260 East Street N.

## Health Care Matters

### *Our Community Engagement Framework*

Thank you to those of you who have responded to our feedback form in Health Care Matters – A Proposed Community Engagement Framework. If you have not yet seen the document, it is posted on our website at:

[www.lhins.on.ca/english/ErieStClair/ErieStClair.asp](http://www.lhins.on.ca/english/ErieStClair/ErieStClair.asp).

## Integrated Health Services Plan

As mentioned in the last newsletter, a Steering Committee and three Geographic Teams have been established to assist in developing the Integrated Health Services Plan, which identifies the health care priorities for the LHIN over the next 3 years. The groups have each had their initial meeting, have been reviewing health information on each of the geographic areas, and started initial discussions on the issues for their community.

As a baseline for data, we have been fortunate to have the reports prepared by the former Essex, Kent and Lambton District Health Council: the Health System Monitoring Report, and Painting the Picture Reports on each of the communities. Each of the groups has been reviewing these reports, and the data is in the process of being updated.

## Celebrating Innovations in Health Care Expo

The Ministry of Health and the Local Health Integration Networks co-sponsored the “Celebrating Innovations in Health Care Expo” that was held in April in Toronto. The purpose of the Expo was to showcase innovative health care solutions that are happening across the province.

For our LHIN, there were five excellent projects submitted. Congratulations to our Innovators for highlighting their creative ways to improve care for patients! A brief synopsis of the projects is presented below.

### *Tracheostomy Self Care Guide for Patients and their Family/Caregivers*

**Windsor-Essex Community Care Access Centre (CCAC)** - This project demonstrated the collaboration of multiple stakeholders, championed by the palliative care physician, in developing a booklet for the care and maintenance of a tracheostomy in the home environment. This booklet was developed as a teaching tool and resource for patients, families and other caregivers.

### *Discharge Case Management*

**Bluewater Health** - and the Canadian Mental Health Association (CMHA) have partnered to develop a model of discharge planning and care where the planners are based in the community. The goal is to provide seamless access to community based services in a timely manner. CMHA will work with the Bluewater Health staff and patients with a mental illness to help them move from the hospital to the community.

### *References and Guidelines for Utilization of Symptom Response Kits*

**Windsor Essex County Community Care Access Centre** - Community home care nursing agencies, community pharmacists, palliative care physicians, and the CCAC developed Symptom Response Kits (SRK) to enable the patient to remain at home during the end of life. The kit ensures that the appropriate medications are in the home for the caregiver to administer in a timely fashion as symptoms and changes in pain level occur. This has been a very successful program that is gradually expanding to other Community Care Access Centre regions.

## *Ownerships & Partnerships to Optimize Information Technology Benefits*

**Consolidated Health Information Services (CHIS)** - A not-for-profit organization was incorporated to provide Information Technology (IT) services to health care organizations. The company is jointly owned by Windsor Regional Hospital and the Chatham-Kent Health Alliance with the goal of optimizing current IT strengths in each of the organizations, to expedite the journey to an electronic health record and to gain efficiencies through consolidation of IT staff, services and systems.

## *Chatham/Kent & Sarnia-Lambton CCAC Leadership Development Program*

**Chatham-Kent & Sarnia-Lambton Community Care Access Centres** - Recognizing the importance of leadership development to an organization, the CCACs have developed an in-house program to support their managers who are often called upon to inspire staff to move forward and change. Using a combination of internal and external expertise, managers are able to learn together, in an inter-disciplinary approach, the skills needed to lead the health care organization to success despite a challenging environment.

## **Plan to Improve Access to Critical Care Services**

**Dr. Michael Sharpe** has been named as the Critical Care Leader for the Erie St. Clair and South West LHINs. The Critical Care Leader will help implement the province's plan to improve access to critical care services.

As Critical Care LHIN Leader, Dr. Sharpe will work with the LHIN to develop plans on the best use of critical care resources in the area. Dr. Sharpe will also work with the other Critical Care Leaders across the province to provide advice to the government on critical care issues.

Dr. Sharpe is currently a full-time intensivist at London Health Sciences Centre's, University Hospital and a professor of anesthesia and perioperative medicine at the University of Western Ontario.

## **Presentations**

If your group or organization is interested in having an Erie St. Clair LHIN representative speak at an upcoming meeting, please call us at 1-866-231-5446.

## **Mailing List**

If you wish to be informed about our activities and opportunities to be involved in the community engagement process, please call our office or send us an e-mail at [eriestclair@lhins.on.ca](mailto:eriestclair@lhins.on.ca).

### *Erie St. Clair LHIN Contacts*

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